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BEFORE THE ARIZONA CORPORATION C

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COMMISSIONERS

BOB STUMP, Chairman

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2014 FEB 28 A 11:08

AZ CORP COMMISSION  
DOCKET CONTROL

ORIGINAL

IN THE MATTER OF THE APPLICATION  
ARIZONA-AMERICAN WATER  
COMPANY, AN ARIZONA PUBLIC  
SERVICE CORPORATION, FOR  
APPROVAL OF LOW INCOME PROGRAM  
IN THE SUN CITY WATER DISTRICT.

DOCKET NO. SW-01303A-09-0343  
W-01303A-09-0343

DECISION NO. 72229

NOTICE OF COMPLIANCE FILING

In compliance with Decision No. 72229, EPCOR Water Arizona Inc. hereby files its Sun  
City Low Income Program Annual Report for 2013.

RESPECTFULLY SUBMITTED on February 28, 2014.

*Sandra L. Murrey*  
Sandra L. Murrey  
Rate Analyst  
EPCOR Water Arizona Inc.  
2533 W. Pinnacle Peak Rd., Suite 300  
Phoenix, AZ 85027

Arizona Corporation Commission

DOCKETED

FEB 28 2014

DOCKETED BY

*[Signature]*

1 Original and 13 copies **filed**  
2 on February 28, 2014, with:

3  
4 Docket Control  
5 Arizona Corporation Commission  
6 1200 West Washington  
7 Phoenix, Arizona 85007

8  
9 Copies of the foregoing **emailed**  
10 on February 28, 2014 to:

11  
12 Brian K. Bozzo  
13 Compliance and Enforcement Manager  
14 Utilities Division  
15 1200 West Washington Street  
16 Phoenix, AZ 85007

**EPCOR Water Arizona Inc.**  
**Sun City Water Low Income Program**  
**2013 Annual Report**  
**(Covering the period of 2009-2013)**

EPCOR Water Arizona Inc.					
	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>
Beginning Balance	\$ 58,403	\$ 59,137	\$ 48,121	\$ 45,829	\$ 91,767
Add: Funding Amount from the High Block Usage	\$ 1,858	\$ 19,848	\$ 22,708	\$ 47,222	\$ 47,234
Add: Funding Correction for 12/2009 to 12/2011				\$ 41,530	
Add: Funding of SCCAN		\$ (15,000)		\$ (15,000)	\$ (15,000)
Less: Discounts given to participants	\$ (1,125)	\$ (15,864)	\$ (24,999)	\$ (27,814)	\$ (34,232)
Less: Direct costs	\$ -	\$ -	\$ -	\$ -	\$ -
Less: Indirect costs	\$ -	\$ -	\$ -	\$ -	\$ (1,250)
<b>Ending Balance</b>	<b>\$ 59,137</b>	<b>\$ 48,121</b>	<b>\$ 45,829</b>	<b>\$ 91,767</b>	<b>\$ 88,520</b>
Number of Participants at Year End	282	370	499	568	609

Sun City Community Assistance Network (1)					
	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>
Beginning Balance	\$ -	\$ -	\$ 15,000	\$ 5,745	\$ 8,486
Add: Funding of SCCAN	\$ -	\$ 15,000	\$ -	\$ 15,000	\$ 15,000
Less: Discounts given to participants	\$ -	\$ -	\$ (7,810)	\$ (11,294)	\$ (11,747)
Less: Direct costs	\$ -	\$ -	\$ (1,445)	\$ (1,174)	\$ (646)
Less: Indirect costs	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Subtotal</b>	<b>\$ -</b>	<b>\$ 15,000</b>	<b>\$ 5,745</b>	<b>\$ 8,277</b>	<b>\$ 11,093</b>
Adjustment for voided checks	\$ -	\$ -	\$ -	\$ 209	\$ 679
<b>Ending Balance</b>	<b>\$ -</b>	<b>\$ 15,000</b>	<b>\$ 5,745</b>	<b>\$ 8,486</b>	<b>\$ 11,772</b>
Number of Participants at Year End	0	0	214	229	234

**Note:**

1) EPCOR Water Arizona Inc. has contracted with the Sun City Community Assistance Network, formerly known as the Sun City Taxpayers Association, to administer Sun City's Low Income Program for condominium and multi-family unit residents.

Updated Gross Annual Income Guidelines as necessary from the Federal Government:



**2013 HHS Poverty Guidelines for Fee Waiver Request**

Department of Homeland Security  
U.S. Citizenship and Immigration Services

USCIS  
Form I-912P  
Supplement

**2013 HHS Poverty Guidelines\***

**For the 48 Contiguous States, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, and the Commonwealth of the Northern Mariana Islands:**

Household Size	150% of HHS Poverty Guidelines*
1	\$17,235
2	\$23,265
3	\$29,295
4	\$35,325
5	\$41,355
6	\$47,385
7	\$53,415
8	\$59,445

Add \$6,030 for each additional person.

ORDER

IT IS THEREFORE ORDERED that the application by Arizona-American Water Company for the implementation of a Sun City Water District Low Income Program for condominium residents and other multi-housing customers, as modified herein, is hereby approved.

IT IS FURTHER ORDERED that the refund credit amount shall be \$4.38 per month, and the high block funding amount shall be \$0.0251 per 1,000 gallons, to be consistent with Decision No. 72047.

IT IS FURTHER ORDERED that the low income tariff shall not include an age eligibility requirement.

IT IS FURTHER ORDERED that the Sun City Low Income Program for condominiums and other multi-housing dwellers include the following requirements and language:

- The applicant must attach a sworn affidavit to the application stating that he/she meets the annual income threshold.
- The applicant may not be claimed as a dependent on another person's tax return.
- The applicant must reapply each time he/she moves residences.
- Refusal or failure of a customer to provide documentation of eligibility acceptable to the Company, upon request by the Company or its agent, shall result in removal from this rate schedule.
- Rebilling of customers under the applicable rate schedule may occur for periods of ineligibility previously billed under the low income tariff.
- For the purposes of the program, "annual income" means the value of all money and non-cash benefits, available for living expenses, from all sources, both taxable and non-taxable, before deductions, for all people who live with the applicant in the condominium or multi-unit dwelling.

IT IS FURTHER ORDERED that Arizona-American Water Company file with Docket Control, by March each year, beginning with March 2012, an annual report detailing the number of participants for the previous calendar year, the discounts given to participants, direct and indirect costs associated with the program, collections made from the high block rate used to fund the program, and provide updated gross annual income guidelines as necessary from the federal

1 government. The report shall include the balance of the low income program (i.e., funding amount  
2 from high block usage less checks sent to customers and direct and indirect costs associated with  
3 the program) and shall include all supporting documentation.

4 IT IS FURTHER ORDERED that the true-up between the program costs and the funding  
5 collected, as well as the reset of the high block rate, be completed as part of the Company's next  
6 permanent rate case for the Sun City Water district

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